











































## 9 FAQ

Questions	Methods
LED display is off	<p>Inspect whether the power connection is correct and the switch has been turned on;</p> <p>Play the Self test image and confirm whether the connection of LED is correct and works normally;</p> <p>Inspect whether VX4 output has signal and shows blank screen;</p> <p>Inspect whether the mode and parameter of screen configuration are correct;</p>
Monitoring port output is abnormal	<p>Check whether there is image input in input channel and whether it is correctly displayed;</p> <p>Check whether PIP has been turned on, whether there is signal input in 2 channel and whether it is correctly displayed;</p> <p>Check whether monitoring output is connected correctly and it is not loose;</p> <p>Please confirm whether Monitor supports the output resolution of VX4;</p> <p>Try to cut off the power of equipment and restart it, reset VX4 and operate again;</p>
Phase of VGA input offset	<p>Perform VGA Auto ADJ;</p>
PIP display is abnormal	<p>Check whether there is signal input in 2 channel and it is normally displayed;</p> <p>Check PIP and confirm whether parameter setting is normal;</p>
Fading is abnormal	<p>Check whether Switching effect has been enabled;</p>
Image Mosaic is abnormal	<p>Check whether the VX4 Image Mosaic switch has been turned on and whether Image Mosaic parameters settings is correct;</p> <p>Check whether input signal source is normal;</p>
Sound is abnormal	<p>Check whether the volume settings is appropriate;</p> <p>Check whether the Audio mode setting is correct;</p> <p>Confirm VX4 is well connected to multifunction card, and the corresponding output port icon on the main interface has been highlighted; confirm whether the audio output mode of multifunction card is HDMI mode (it is required to connect LCT for confirmation and setting);</p>

Please preliminarily investigate problems according to the above steps; if you cannot eliminate the problems, please contact the local dealer or our company' s customer service personnel.

There is high voltage inside the machine. In order to guarantee your safety, please do not maintain the processor by yourself.